

Cancellation Policy at Tresses Salon

As of April 9th, 2019

Due to the high volume of clients and appointments we are implementing a cancellation policy.

We respectfully request at least 24 hours notice for cancellations. If appointments are cancelled less than 24 hours prior or a no-show, we will require a valid credit card to schedule future appointments.

If future appointment is cancelled less than 24 hours prior we will charge the card on file 50% of services scheduled.

If future appointment is a no-show we will charge the card on file 100% of services scheduled.

As a courtesy, confirmation texts and emails are sent out prior to your scheduled appointment. Please ensure we have the correct information on file to avoid cancellation fees.